

Report of the Chief Executive

BUILDING CONTROL ANNUAL REPORT1. Purpose of report

To update the Committee on various building control matters following the second full year of this service being provided by Erewash Borough Council.

2. Background

In March 2015 Broxtowe Cabinet considered and approved a report on proposals for the Council's Building Control Service to partner with Erewash Borough Council to deliver a merged service. The service was to be hosted by Erewash Borough Council. The objective of the proposal was to enable both authorities to provide a single service, improve service delivery, reduce costs, and reduce support costs. Following corresponding support from Erewash Borough Council's General Purposes Committee the merger progressed and was subsequently implemented on 23 November 2015.

3. Performance management

In the appendix are details relating to application numbers and processing times, investigations into dangerous structures and the outcome, and compliments and complaints against service delivery and the outcome all for the 2017-18 financial year. It is necessary for the Committee to be aware of the success or any issues arising out of the current arrangements and the Head of Service at Erewash will be available to assist members.

Recommendation

The Committee is asked to NOTE the progress made in implementing the Building Control service at Erewash and the details contained in the appendix.

Background papers

Nil

APPENDIX**To be updated on the same template as below****Data for the second year of service 2017/18**

- Over the 2017/18 financial year we have dealt with 722 applications in Broxtowe. This was a 30% increase on the workload in 2016/17.
- Processing times have been within our targets of:
 - o Validation within 2 days.
 - o Acknowledgement within 4 days.
 - o Full plans approvals within 5 weeks, or 8 weeks where an extension of time is agreed.
- Only 1 application was rejected.
- All queries have been dealt with within 5 working days.
- Only one formal complaint was received over the year relating to work in the Broxtowe area. This has been resolved with no finding of fault by the Building Control Service.
- We investigated the development at Redwood Crescent to check for any dangerous structures, and continue to monitor the site for property condition and security.
- We attended four major incidents in Broxtowe, including one house fire, one shop fire, and two incidents of cars crashing into buildings.
- We continue to deal with around 150 minor reports of dangerous structures/year, all are attended within 1 hour of the report reaching us.
- In accordance with the emerging recommendations from the Hackitt Review, all our surveyors are undergoing advanced competency training in more stringent building fire safety standards.
- In accordance with the best practice being promoted by the Building Control Performance Group of the Ministry of Housing, Communities and Local Government, Erewash & Broxtowe Building Control implemented a quality management system over 2017/18. The system was certified as meeting the ISO 9001 standard for quality management systems on 21 June 2018.